

**Washington County  
Community Action Council, Inc.**

# **Guide to Services**



**117 Summit Avenue  
Hagerstown, MD 21740  
301-797-4161  
www.wccac.org**



**Assisting people in economic need in our community to achieve and maintain self-sufficiency while respecting their diversity.**

## **Crisis Assistance**

Crisis assistance appointments are made on a same-day, first-come, first-served basis. Upon determination of eligibility, a case manager may be able to provide assistance with:

- Court eviction
- First month's rent
- Food pantry services (see Food Pantry section below)
- Utility termination
- Information & referrals to other community programs

## **Energy Programs**

The Maryland Energy Assistance Program provides help with heating costs during the winter heating season to eligible households. The Electric Universal Services Program helps with electric costs by providing a monthly electric bill credit and electric bill arrearage retirement for qualified applicants.

## **Food Pantry**

CAC is the issuing agency for the Washington County Food Bank Card Program. The food bank card may be used once a month at CAC's food pantry or one of the approximately 10 other food pantries in Washington County that participate in the program.

## **Housing Assistance Programs**

CAC has a wide variety of programs that can offer assistance with housing issues. These programs are designed for individuals and families that are homeless or at risk of homelessness, transitioning from homelessness to permanent housing, or receiving Section 8 housing. Ongoing case management is required with these programs.

## **Housing Counseling**

CAC's Community Housing Counseling Program offers clients landlord/tenant counseling, mortgage-default counseling, pre-purchase counseling, and reverse mortgage counseling. A housing counselor works with the client to remain in their existing home or find a better housing situation. Housing counseling services are also available for landlords.

## **Property Assistance Programs**

CAC has programs to provide eligible low income renters with affordable properties to rent and provide households with energy saving improvements to help reduce heating and cooling costs.

## **Transportation**

Community Action Transit (CAT) provides transportation for the elderly, low income individuals, and individuals with disabilities. Transit to and from eligible medical appointments as well as additional transportation services are available. Wash. Co. Para-Transit vouchers are accepted or there may be a fee for service. FREE employment transportation for employees of Hopewell Road businesses operates Monday—Friday from downtown Hagerstown to the Hopewell Road corridor.