

<b>Student's name</b>	Jane Washington
<b>School student attends</b>	Washington County High
<b>Contact email address</b>	JaneW@exampleemail.com
<b>Verify contact email address</b>	JaneW@exampleemail.com
<b>Type of device</b>	Chromebook
<b>Serial number of device</b> (for help finding your serial number please visit this link <a href="https://docs.google.com/document/d/1LDDXXjc14pGeArFxZN_Udmu7J6gkqoX4CkKrTTsWoEM/edit?usp=sharing">https://docs.google.com/document/d/1LDDXXjc14pGeArFxZN_Udmu7J6gkqoX4CkKrTTsWoEM/edit?usp=sharing</a> )	25HS0Z2
<b>If you are having issues with ParentVue, please provide a detailed explanation of the issue (please include any steps you have taken already for troubleshooting, please do not include passwords).</b>	Example: Cannot get logged in, tried my username and password 3 times.
<b>If you are having issues with the WCPS/Blackboard app, please provide a detailed explanation of your issue (please include any steps you have taken already for troubleshooting, please do not include passwords).</b>	Example: Cannot get logged in, tried my username and password 3 times.
<b>If you are having any issue with another app, what is the name of the app, and please provide a detailed explanation of the issue (please include any steps you have taken already for troubleshooting, please do not include passwords).</b>	Example: Google Classroom - restarted device, tried logging in twice
<b>For any other issue, please provide a detailed explanation of the issue (please include any steps you have taken already for troubleshooting, please do not include passwords)</b>	Example: Chromebook wont charge... OR iPad screen not responding to touch

We need as much information as possible!

